

QUARTERLY CONNECTION



CRMU appreciates your business!

As a token of our appreciation, each quarter we will have small drawings for our customers. Please check the newsletter to see if you are a winner and THANK YOU for your business!

* Prizes can be picked up at CRMU.

Quarterly Winners - CRMU Gift Pack!

- Dave Langel
- Bill Carrick
- Diane Slater
- Jeanna Clayburg
- Leon Byerly



Have you used watchTVEverywhere provided FREE by CRMU yet?

Access your favorite video content through your smartphone, tablet, laptop or gaming console anywhere in the USA!

Need Help? - Call CRMU at 999-2225.



WAPA Administrator Attends NIMECA Meeting



In picture from left to right: Greg Fritz, CEO NIMECA, Brad Honold, CRMU General Manager, Mark Gabriel, WAPA Administrator



CRMU currently receives the majority of our energy from the Western Area Power Administration (WAPA). WAPA is one of four power marketing administrations

(PMAs) operating in the United States. WAPA markets 10,503 MW of power from 56 dams over a 15 state region via 17,000 + miles of transmission lines. WAPA usually has a marketing representative at NIMECA's August meeting;

however, this year NIMECA extended an invitation to the Administrator of WAPA - Mark Gabriel and he accepted. Mark discussed prevalent issues affecting WAPA and fielded questions from the membership on WAPA's position on markets and industry trends. Mr. Gabriel also discussed the challenges ahead related to aging infrastructure, increased regulation, intermittent resources, more customer-side resources, changing markets and physical and cyber security.



Meet CRMU's Two New Employees

In just three short months, CRMU said good-bye to two long-time employees. Mark Winnett took a different job after 27 years of service to CRMU. Mike Marsh retired after 28 years of service with CRMU. We certainly wish both of them all the best! Between the two, 55 years of knowledge and experience is a large gap to fill!

However, we are very excited to announce the hiring of two new employees!

Isaac McAlister has been hired as a new electric lineman. He is a 2017 graduate of CR-B and is currently attending Mitchell Technical Institute in Mitchell, South

Dakota to earn his Power Line Construction & Maintenance degree. Isaac worked at CRMU several summers during high school. Over the years, he developed an interest in the electric lineman career and plans to join CRMU staff full-time in May, 2018.



Stephanie Schlepp has recently joined the CRMU team as CRMU's Customer

Experience Specialist. Stephanie brings extensive experience to CRMU in marketing, customer service, and project management. She will be responsible for rolling-out new offerings associated with the new fiber system, as well as making sure our customers have the best possible experience. She and her husband Brian live in Coon Rapids with their five kids. When they aren't busy with the kids' activities, they love to go camping and spend time with friends and extended family!

We are excited to have both Stephanie and Isaac at CRMU. Welcome, Stephanie & Isaac!!

Safety Award



WASHINGTON, D.C., On August 11, 2017 The American Public Gas Association (APGA) awarded Coon Rapids Municipal Gas Utility with a 2016 Safety Award for its outstanding safety record over the past year.

"Safety doesn't happen by accident," said General Manager Brad Honold. "We work very hard to provide a safe work environment for our employees, and they in turn are very committed to providing safe and reliable service to our customers."



PROJECT CARE PROGRAM

HELPING THOSE IN NEED

Every month, there are people who struggle to pay their utility bill due to unexpected medical emergencies, unemployment, or life circumstances. Project Care is supported entirely by voluntary contributions from you, our customers. ALL funds donated are managed by a committee of local community members for distribution once a year to CRMU customers who need assistance with their utility bills.

100% of donations stay in Coon Rapids!!

Yes, I'd like to contribute to Project Care to help others in Coon Rapids!!

Name: _____

Address: _____

City / State: _____

Please return to CRMU:
Coon Rapids Municipal Utilities
PO Box 207 - Coon Rapids, IA 50058

I would like to enroll in:

Project Care Round-Up - Round my bill up to the next whole dollar and contribute the rounding amount to Project Care. (Not applicable to budget customers.)

Project Care Monthly Pledge of \$ _____ added to my bill each month.

Project Care Donation - I would like to make a flat donation of \$ _____ to Project Care.

- Add to my next bill.
 Check enclosed.

Project Care is a simple way to make a big difference in someone's life. Thank you for contributing.

2017-2018 IOWA HOME ENERGY ASSISTANCE PROGRAM

ATTENTION: RESIDENTIAL CUSTOMERS NEED HELP WITH YOUR HEATING BILL?

The 2017-2018 Low-Income Home Energy Assistance Program (LIHEAP) has been established to help qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs for the winter heating season. The assistance is based on household income, household size, type of fuel, and type of housing. If you are not sure where to apply, please visit <https://humanrights.iowa.gov/dcaa/where-apply> to contact your local community action agency, or write to:

LIHEAP

Iowa Department of Human Rights
Capitol Complex
Des Moines, IA 50319

Call your local community
action agency at
712-792-2832!

INCOME MAXIMUMS

Household Size	One Month Gross Income	Annual Gross Income
1	\$1,759	\$21,105
2	\$2,368	\$28,420
3	\$2,978	\$35,735
4	\$3,588	\$43,050
5	\$4,197	\$50,365
6	\$4,807	\$57,680
7	\$5,416	\$64,995
8	\$6,026	\$72,310

For households with more than eight members, add \$610 / \$7,315 for each additional member.

WHEN TO APPLY:

- **Elderly (60 & over) and/or disabled:**
October 1, 2017 to April 30, 2018
- **All other households:**
November 1, 2017 to April 30, 2018

WHAT TO TAKE:

- **Proof of Income** (for all household members age 19, and over)
Check stubs from previous 30 days, award letter from Social Security or 2016 tax return
- **Social Security numbers for all household members (documentation required)**
- **Recent heat bill**
- **Recent electric bill**

WAGE EARNERS:

Please bring copies of your check stubs for the 30-day period preceding the date of application, or a copy of your federal income tax return.

FIXED INCOME:

This income may include: Social Security Benefits, Supplemental Security Income, Family Investment Program, Veteran's Assistance, Unemployment Insurance, and pensions. Please bring copies of your check stubs from the previous 30 days.

SELF-EMPLOYED/FARMERS:

Please bring a copy of your most recent federal income tax return.

FIP RECIPIENTS:

Please bring your current DHS Notice of Decision or contact your local office for acceptable document information.

If you receive alimony or child support, it will also need to be verified.